

Two Environments: Training and Live

Our HMIS has two separate environments/databases that are used for different purposes. The “Training Environment” is used for practice and training only. The “Production (Live) Environment” is the actual HMIS and all data captured in this environment is what is pulled for reporting and analyzation.

The Training environment can be found here: https://www.clienttrack.net/eshc_train. All users are activated here first, before they are given access to the live environment. You may use it at any time and may enter any data for testing and practice purposes. No live data should be added to the Training Environment and periodically, the data may be wiped from the Training Environment to ensure this remains the case.

The Production, or Live, environment can be found here: <https://clienttrack.eccovia.com/login/ESHC>. All users must complete New User Training to have their live account activated. All data collected here must be treated as confidential and with the utmost privacy. The data stored in the Production (Live) environment is the data used for grant reporting, etc. so Users should be as accurate as possible when inputting any data or taking any actions that may influence data integrity.

Changing Homelessness HMIS administration maintains the practice of making your username the same as your given work email in your New User form (filled out by your agency and returned to us before you are entered into our system).